
Contents

Preface xv

Chapter 1. Introduction	1
1.1 Communication History	2
1.2 Cellular	3
1.3 PCS	6
1.4 WLL	8
1.5 LMDS	8
1.6 MMDS, MDS, ITFS	13
1.7 Cable Systems	14
1.8 WAP	14
1.9 Bluetooth	17
1.10 Wireless LAN (802.11)	18
1.11 VoIP	20
1.12 Typical Central Office	21
Chapter 2. Radio Engineering Topics	25
2.1 Electromagnetic Waves	25
2.2 Radio Systems	26
2.3 Transmitters	26
2.4 Transmitter System Building Blocks	27
2.5 Information Bandwidth	29
2.6 Modulation	29
2.7 Antennas	32
2.8 Filters	34
2.9 Receivers	39
2.10 Radio Performance Criteria	41
2.10.1 Sensitivity	41
2.10.2 Selectivity	41
2.10.3 Dynamic Range	41
2.10.4 Noise	43
2.10.5 1-dB Compression	45
2.10.6 Third-Order Intercept	45
2.10.7 Desense	46

2.11	Propagation Model	48
2.11.1	Free Space	48
2.11.2	Hata	49
2.11.3	Cost231 Walfish/Ikegami	50
2.11.4	Environmental Attenuation	55
2.12	Diffraction	55
2.13	Effective Radiated Power (ERP)	56
2.14	Link Budget	59
2.15	Path Clearance	60
2.16	Tower-Top Amplifiers	63
2.17	Intelligent Antennas	64
Chapter 3. Wireless Mobile Radio Technologies		67
3.1	AMPS	69
3.1.1	AMPS Cell Site Configuration	70
3.1.2	AMPS Call Setup Scenarios	71
3.1.3	Handoff	71
3.1.4	AMPS Spectrum Allocation	72
3.1.5	AMPS Frequency Reuse	74
3.1.6	AMPS Channel Band Plan	77
3.2	2G Digital Wireless Systems	80
3.3	IS-136 and TDMA (D-AMPS)	84
3.3.1	Voice Channel Structure	86
3.3.2	Offset between Transmit and Receive	88
3.3.3	Speech Coding	89
3.3.4	Time Alignment	90
3.3.5	Control Channel	91
3.3.6	MAHO	100
3.3.7	Frequency Reuse	100
3.4	CDMA	101
3.4.1	IS-95 System Description	103
3.4.2	CDMA2000	104
3.4.3	CDMA Radio Network	105
3.4.4	PDSN	107
3.4.5	CDMA Channel Allocation	110
3.4.6	Forward Channel	111
3.4.7	Reverse Channel	116
3.4.8	SR and RC	119
3.4.9	Power Control	121
3.4.10	Walsh Codes	122
3.4.11	Call and Data Processing	123
3.4.12	CDMA Handoffs	132
3.4.13	Pilot Channel PN Assignment	137
3.5	GSM	140
3.5.1	GSM Air Interface	146
3.5.2	Types of Air Interface Channels	147
3.5.3	Air Interface Channel Structure	148
3.5.4	Location Update	150
3.5.5	Mobile-Originated Voice Call	153
3.5.6	Mobile-Terminated Voice Call	155
3.5.7	Handoff	157
3.5.8	Traffic Calculation Methods	160
3.6	GPRS	161
3.6.1	GPRS Services	161
3.6.2	GPRS User Devices	163

3.6.3	GPRS Air Interface	164
3.6.4	GPRS Control Channels	164
3.6.5	Packet Data Traffic Channels	165
3.6.6	GPRS Network Architecture	166
3.6.7	GPRS Network Nodes	166
3.6.8	GPRS Traffic Scenarios	169
3.6.9	GPRS Attach	170
3.6.10	Combined GPRS and GSM Attach	173
3.6.11	Establishing a PDP Context	173
3.6.12	Inter-SGSN Routing Area Update	177
3.6.13	Traffic Calculation and Network Dimensioning for GPRS	180
3.6.14	Air Interface Dimensioning	180
3.6.15	GPRS Network Node Dimensioning	181
3.7	iDEN	181
3.8	CDPD	190

Chapter 4. RF Design Guidelines 195

4.1	RF Design Process	197
4.2	Cell Site Design	201
4.3	Search Area Request (SAR)	201
4.4	Site Qualification Test (SQT)	205
4.5	Site Acceptance (SA)	208
4.6	Site Rejection (SR)	209
4.7	FAA Guidelines	211
4.8	EMF Compliance	212
4.9	Planning and Zoning Board	216
4.10	Design Guidelines	217
4.10.1	Performance Criteria	217
4.10.2	AMPS	218
4.10.3	IS-136	219
4.10.4	IS-95/CDMA2000 (1XRTT)	219
4.10.5	iDEN	219
4.10.6	GSM/GPRS	221
4.11	Link Budgets	221
4.12	Frequency Planning	224
4.12.1	Frequency Plan and Alteration Test Plans	230
4.12.2	System Radio Channel Expansion	233
4.13	Antenna Systems	235
4.13.1	Base Station Antennas	235
4.13.2	Diversity	236
4.13.3	Installation Issues	237
4.13.4	Wall Mounting	241
4.13.5	Antenna Installation Tolerances	241
4.13.6	Cross-Pole Antennas	242
4.13.7	Antenna Change or Alteration	245
4.14	Site Types	246
4.15	Reradiators	246
4.16	Inbuilding and Tunnel Systems	247
4.16.1	Antenna System	250
4.16.2	Inbuilding Application	251
4.16.3	Tunnel Applications	251
4.16.4	Planning	253

4.17	Isolation	254
4.17.1	Isolation Requirements	256
4.17.2	Calculating Needed Isolation	257
4.17.3	Isolation Requirements	259
4.17.4	Free Space	259
4.17.5	Antenna Patterns	260
4.17.6	Vertical Separation	260
4.17.7	Horizontal Separation	261
4.17.8	Slant Separation	264
4.18	Base Station Site Checklist	265
 Chapter 5. RF System Performance and Troubleshooting		269
5.1	Key Factors	271
5.2	Performance Analysis Methodology	274
5.3	Lost Calls	281
5.4	Access Failures	292
5.5	Radio Blocking (Congestion)	298
5.6	Technology-Specific Troubleshooting Guides	304
5.7	IS-136	304
5.7.1	Lost Calls	305
5.7.2	Handoff Failures	307
5.7.3	All Servers Busy (ASB)	308
5.7.4	Insufficient Signal Strength (IS)	309
5.7.5	Static	309
5.8	iDEN	310
5.8.1	Lost Calls	311
5.8.2	Access Problems	312
5.9	CDMA	315
5.9.1	Lost Calls	316
5.9.2	Handoff Failures (Problems)	319
5.9.3	All Servers Busy	321
5.9.4	Access Problems	323
5.9.5	Packet Session Access	324
5.9.6	Packet Session Throughput Problems	326
5.10	GSM	329
5.10.1	Lost Calls	329
5.10.2	Handoff Failures	336
5.10.3	All Servers Busy	338
5.10.4	Insufficient Signal Strength	339
5.10.5	Packet Session Access	340
5.10.6	Packet Session Throughput	343
5.11	Retunes	346
5.12	Drive Testing	358
5.13	Site Activation	364
5.14	Site Investigations	374
5.14.1	New Sites	374
5.14.2	Existing Cell Sites	379
5.15	Orientation	382
5.16	Downtilting	383
5.17	Intermodulation	385
5.18	System Performance Action Plan	388
5.18.1	TIC Lists	388
5.18.2	Weekly Reports	389
5.18.3	Monthly Plan Format	389

Chapter 6. Circuit Switch Performance Guidelines	393
6.1 Network Performance Measurement and Optimization	393
6.1.1 Switch CPU Loading	393
6.1.2 Switch Call-Processing Efficiency	398
6.1.3 Switch/Node Downtime (Service Outage)	399
6.1.4 Switch Service Circuit Loading	400
6.1.5 Switch/Node Total Erlangs and Calls Volume	400
6.1.6 Switch/Node Alarms	401
6.1.7 Switch Memory Settings and Utilization	401
6.1.8 Switch Timing Source Accuracy	401
6.1.9 Auxiliary Node Performances	402
6.1.10 Node Performance Summary	402
6.2 Network Link Performance Measurement and Optimization	403
6.2.1 Network Link Performance	403
6.2.2 Link Traffic Loading	403
6.2.3 Link Retransmissions	404
6.2.4 Link Errors	404
6.2.5 Link Changeovers	405
6.2.6 Link Active Time	405
6.2.7 Link Performance Summary	405
6.3 Network Routing Performance Monitoring and Management	406
6.3.1 Routing Efficiency (Voice and Data)	406
6.3.2 Network Routing Performance Summary	409
6.4 Network Software Performance	410
6.5 Network Performance (General Data)	410
6.6 Network Call Delivery Troubleshooting	411
6.6.1 Network Call Delivery Troubleshooting Procedures (Initial Steps)	411
6.6.2 Troubleshooting Procedures (First Level)	413
6.6.3 Troubleshooting Procedures (Second Level)	413
6.6.4 Troubleshooting Call Testing Procedures	415
6.6.5 Network Call Delivery Troubleshooting Summary	418
6.7 Network Call Delivery Troubleshooting Examples	419
 Chapter 7. Billing and Charging in a Wireless Network	 423
7.1 Basic Billing Process	423
7.1.1 Billing Process Description	423
7.1.2 Billing Cycles and Billing Data Filtering	424
7.1.3 Call Detail Record Description	427
7.1.4 Call Detail Record Generation and Collection	428
7.1.5 Call Detail Record Back-Office Processing	429
7.2 Call Test Plan for Billing Verification	431
7.3 Billing Verification Methods	432
7.4 Nonbillable Billing Events	433
 Chapter 8. Revenue Assurance in a Wireless Network	 435
8.1 Revenue Assurance Basics	435
8.2 Analysis and Reconciliation of Customer Databases within a Wireless System	436
8.2.1 Wireless Network Customer Database Types and Description	436
8.2.2 Customer Database Provisioning	437
8.2.3 Determining the Total Number of Subscribers in a System Customer Database	438
8.2.4 Postpaid and Prepaid Service Issues	440

8.3	Revenue Assurance Billing Verification	440
8.3.1	CDR Volume Benchmarks	440
8.3.2	Verification of Bill Contents	442
8.4	Comparison, Analysis, and Verification of System Usage and Performance Data	443
8.4.1	CDR and Switch Statistical Call Data Comparison	443
8.4.2	System Usage Data Applications	444
8.5	Summary	447
Chapter 9. System Documentation and Reports		449
9.1	Reports	451
9.2	Objectives	452
9.3	Bouncing Congestion Hour Traffic Report (Node and Service)	454
9.4	RF Network Performance Report	457
9.5	Packet Switch Performance Report	460
9.6	Circuit Switch/Node Performance Report	462
9.7	Telephone Number Inventory Report	464
9.8	IP Number Inventory Report	465
9.9	Facility Usage Report	465
9.10	Facilities Interconnect Report (Data)	467
9.11	System Circuit Switch Traffic Forecast Report	469
9.12	Network Configuration Report	470
9.13	System Growth Status Report	471
9.14	Exception Report	471
9.14.1	Weekly and Regional Exception Report	475
9.15	Customer Care Report	476
9.16	System Status Bulletin Board	476
9.17	Project Status Report (Current and Pending)	479
9.18	System Software Report	480
9.19	Upper Management Report	480
9.20	Company Meetings	481
9.21	Network Briefings	485
9.22	Reporting Frequency	485
Chapter 10. Network and RF Planning		487
10.1	Planning Process Flow	487
10.2	Methodology	489
10.3	Traffic Tables	492
10.4	System Expansion	494
10.4.1	New Wireless System Procedure	495
10.4.2	2.5G or 3G Migration Design Procedure	496
10.5	Traffic Projections	497
10.6	Radio Voice Traffic Projections	498
10.6.1	IS-136	500
10.6.2	CDMA	501
10.6.3	GSM/GPRS	505
10.7	Radio Data Traffic Projection	511
10.8	RF System Growth	515
10.8.1	Coverage Requirements	517
10.8.2	Capacity Cell Sites Required	518
10.8.3	RF Traffic Off-Loading	521

10.9	Fixed Network	522
10.10	Circuit Switch Growth	524
10.10.1	Switch Processor Capacity Study	524
10.10.2	Switch Port Capacity Study	526
10.10.3	Switch Subscriber Capacity Study	528
10.11	Network Interconnect Growth Study (Voice)	531
10.12	Network Interconnect Growth Study (Data)	532
10.13	PDSN	534
10.14	IP Addressing	536
10.15	Head Count Requirements	539
10.16	Budgeting	539
10.17	Final Report	541
10.18	Presentation	542
Chapter 11. Organization and Training		543
11.1	Technical Organization's Structure	543
11.2	Technical Organization's Departments	544
11.3	Engineering Organization	545
11.4	Operations	548
11.5	Real Estate and Implementation	548
11.6	New Technology and Budget Directorates	552
11.7	Head Count Drivers	552
11.8	Hiring	553
11.9	Smart Outsourcing	555
11.10	Training	556
Appendix A Erlang B Grade of Service		561
Appendix B Erlang C Grade of Service		565
Appendix C PCS 1900 GSM Channel Chart		567
Bibliography		569
Index		573